

Winnipeg Police Service



When should I call police ?

A presentation to the Manitoba Elder Abuse Prevention Network - Webinar series

Det. Sergeant Steve Peltier, Winnipeg Police Vulnerable Persons Coordinator

June 2013

Winnipeg Police Service

- **Role of the Winnipeg Police Service**

- **primary obligation** –

to serve the public effectively and efficiently by protecting lives and property, preventing and detecting offences and preserving peace and order

Winnipeg Police Service



- In 2012: Winnipeg Police received
 - 262,000 Calls for Service
 - officers attended to @170,000 of these service calls
 - 135,000 In person and reports for information only

Police officers are very experienced in responding to calls for assistance !

Winnipeg Police Service

When should you call the police ?

- If you see something you feel is suspicious – Take *Action* and *do something about it*. Note the description of the suspicious person and/or vehicle and **call the police**.
- If you see an actual crime in progress, **immediately telephone the Emergency number 911 and report it to the police**.

Winnipeg Police Service



- How do Police receive calls for Service?
 - **Emergency situations**
Call to 9-1-1
 - **Non emergency situations**
Call to 204-986-6222
 - **On line police reports**
Internet reports
 - **In person Reporting to Winnipeg Police Service Centre's**



Winnipeg Police Service

- IF SOMEONE IS HURTING OR THREATENING YOU, OR IT IS NOT SAFE FOR YOU WHERE YOU ARE.
- OR, IF YOU DISCOVER A DANGEROUS SITUATION IS OCCURRING TO AN OLDER ADULT & THEY ARE IN IMMEDIATE DANGER.

CALL 9-1-1 (EMERGENCY)

Winnipeg Police Service



- IF YOU WISH TO CALL IN A REPORT AND YOU ARE NOT IN IMMEDIATE DANGER.
 - OR, IF THE SITUATION IS NOT AN EMERGENCY.

CALL 204-986-6222

(FOR NON-EMERGENCY ASSISTANCE)

Winnipeg Police Service

What to expect when you call

- A civilian phone operator will ask **questions**
 - who is calling
 - what are you reporting
 - where is the problem occurring

and many more questions to advise the responding officers of what the call is about !

Winnipeg Police Service

Police Response:

- Law Enforcement services are limited in response based on the nature of the complaint:
 - Police must differentiate between Illegal, Immoral or un-ethical activities
 - **Police authority to intervene is limited to the illegal although officers are trained in what additional services may be available to assist**

Winnipeg Police Service



Citizen Online Reporting System

- to file a report online, reports must be of:

Damage to Property

Lost Property

Damage to vehicle

Theft from Vehicle

Theft

- **And have no known suspects**

Winnipeg Police Service

■ Community Education / Crime Prevention

City of Winnipeg website - www.winnipeg.ca/police

The Crime Prevention Section - role is to educate the community on residential crime prevention techniques. This is accomplished by providing presentations and getting citizens involved in crime prevention activities such as Neighborhood Watch, Citizens on Patrol, and Citizens for Crime Awareness.

- provides presentations to the community through the Counter Action Program on topics such as Personal Safety, Senior Safety and Professional Home Visitor Safety



Winnipeg Police Service



