

When should I call police ?

A presentation to the Manitoba Elder Abuse Prevention Network - Webinar series

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- Role of the Winnipeg Police Service
  - primary obligation –

to serve the public effectively and efficiently by protecting lives and property, preventing and detecting offences and preserving peace and order



- In 2012: Winnipeg Police received
  - 262,000 Calls for Service

officers attended to @170,000 of these service calls

135,000 In person and reports for information only

Police officers are very experienced in responding to calls for assistance !

### When should you call the police ?

- If you see something you feel is suspicious Take Action and do something about it. Note the description of the suspicious person and/or vehicle and call the police.
- If you see an actual crime in progress, **immediately telephone the Emergency number** 911 **and report it to the police**.

- How do Police receive calls for Service?
  - Emergency situations

Call to 9-1-1

Non emergency situations

Call to 204-986-6222

On line police reports

Internet reports

In person Reporting to <u>Winnipeg Police Service Centre's</u>



IF SOMEONE IS HURTING OR THREATENING YOU, OR IT IS NOT SAFE FOR YOU WHERE YOU ARE.

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OR, IF YOU DISCOVER A DANGEROUS SITUATION IS OCCURING TO AN OLDER ADULT & THEY ARE IN IMMEDIATE DANGER.

CALL 9-1-1 (EMERGENCY)



IF YOU WISH TO CALL IN A REPORT AND YOU ARE NOT IN IMMEDIATE DANGER.

• OR, IF THE SITUATION IS NOT AN EMERGENCY.

CALL 204-986-6222

(FOR NON-EMERGENCY ASSISTANCE)

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### What to expect when you call

- A civilian phone operator will ask questions
  - who is calling
  - what are you reporting
  - where is the problem occurring

and many more questions to advise the responding officers of what the call is about !

### Police Response:

- Law Enforcement services are <u>limited</u> in response based on the nature of the complaint:
  - Police must differentiate between

<u>Illegal, Immoral</u> or <u>un-ethical activities</u>

 Police authority to intervene is <u>limited to the illegal</u> although officers are trained in what additional services may be available to assist

#### **Citizen Online Reporting System**

- to file a report <u>online</u>, reports must be of:
  - **Damage to Property**
  - **Lost Property**
  - Damage to vehicle
  - **Theft from Vehicle**
  - Theft
- And have no known suspects

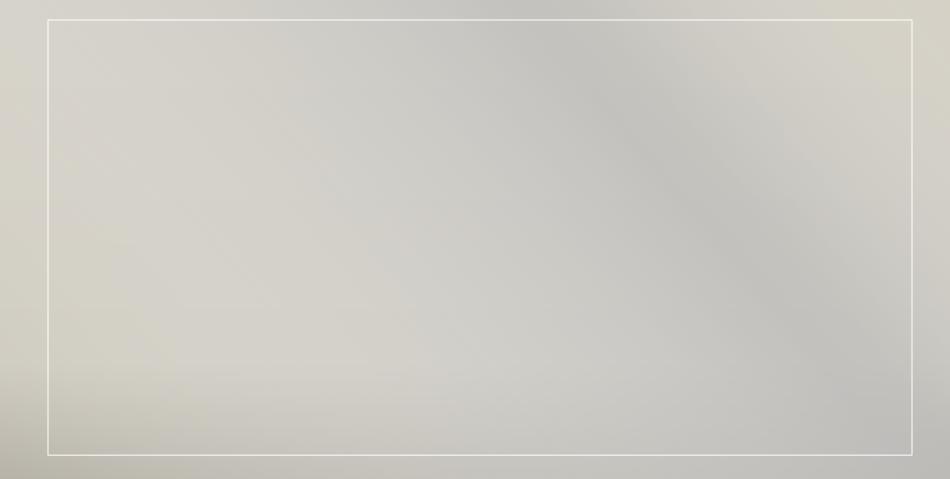


### Community Education / Crime Prevention

#### City of Winnipeg website - www.winnipeg.ca/police

The <u>Crime Prevention Section</u> - role is to educate the community on residential crime prevention techniques. This is accomplished by providing presentations and getting citizens involved in crime prevention activities such as Neighborhood Watch, Citizens on Patrol, and Citizens for Crime Awareness.

provides presentations to the community through the Counter Action
Program on topics such as <u>Personal Safety</u>, <u>Senior Safety</u> and <u>Professional</u>
<u>Home Visitor Safety</u>



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