

ELIGIBILITY, ASSESSMENT and CASE COORDINATION JIGSAW

Group 1

Eligibility

To be eligible for home care services you must:

- be a Manitoba resident, registered with MB Health
- require health services or help with activities of daily living;
- require help to stay in their home for as long as possible; and
- require more help than is available from existing supports (family, friends) and community resources.

For info call the Winnipeg Regional Health Authority (WRHA) Home Care Intake Line: **204-788-8330**

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Group 2

Assessment

To find out if you are eligible for home care, you must contact the Winnipeg Regional Health Authority (WRHA) to request an **assessment**.

Assessments are done by **case co-ordinators** who are health care professionals. The case co-ordinator assigned to you will meet with you and your family to discuss your needs and how best to meet these needs.

This assessment will determine:

- whether you are **eligible** for the program;
- how to help you and your family organize the help available to you;
- how to **access community resources** available to you;
- what services you may require;

OR

- if your need for care is best met in another care setting (i.e. moving from your home into supported housing, assisted living, or a personal care home).

Group 3

Care Planning and Co-ordination

Before you receive home care services, the case co-ordinator will assess your situation with you and your family or your **designated representative** (i.e. settlement worker, friend). Together, you will decide on your care plan.

Your care plan will take into consideration how your **existing supports (family)** can help you and identify community resources available to you.

This **mutually** agreed upon care plan, of which you will receive a copy, will be signed by you and the case co-ordinator to ensure that you receive services according to the home care plan.

If your care needs change, additional options are available to help you "age in place" in their communities. These options may include supportive housing, group living facilities and specialized supports. Your case co-ordinator will help you with these.