

# Manitoba Patient Rights



Lanfen is 65 years old. She has lived in Winnipeg for 7 years. She lives with her son and her daughter-in-law and her 2 grandchildren. She is very happy. But lately she is having some medical problems. She is worried it might be serious. She makes an appointment with her doctor. Her son and daughter-in-law have told her that as a patient in Manitoba she has certain rights. The day before her appointment she sits at the park and thinks about these patient rights.

**She has the right to:**

- 1. Ask questions and get answers in a timely manner.**
- 2. Get a second opinion.**
- 3. Ask about her healthcare provider's experience and training.**
- 4. Be informed before she gives or refuses consent. She knows she must be given all the information she needs to make the best decision.**

**This includes:**

- **Benefits and risks**
- **Possible side effects**
- **Treatment choices**
- **Treatment providers**
- **Results of refusing the treatment**

**5. Access her personal health information in her medical records.**

**6. Get help from a patient advocate.**

**7. Decide the type of care she does and does not want to receive.**

**8. Voice her concerns. Ask any questions she has.**

**9. She can report any unplanned harm that she feels happened.**

Unfortunately when Lanfen goes to the doctor she does learn she has a serious health concern. But she remembers her patient rights. She asks her daughter-in-law to be her patient advocate and go with her to her appointments. She asks the doctor a lot of questions. She asks for her doctor's experience with this type of illness. She also decides to get a second opinion. She decides after she asks a lot of questions and discusses it with her family what type of treatment to get. She feels confident with her decision.