

What are your rights as a patient in Manitoba?

You have the right to:

- 1. Ask questions and get answers in a timely manner.
- 2. Seek a second opinion.
- 3. Ask about your healthcare provider's experience and training.
- 4. Be informed before you willingly give or refuse consent.

You must be given all the facts a person in your situation needs to have before making a decision. This includes:

- Benefits and risks
- Possible side effects
- Treatment choices
- Treatment providers
- Results of refusing the treatment
- 5. Access your personal health information in your medical records.

Manitoba's Personal Health Information Act (PHIA) allows you to get information in your medical records.

6. Get help from a patient advocate.

Name your patient advocate before you need one.

7. Decide the type of care you do and do not want to receive.

Fill out a Health Care Directive or Living Will in case you are unable to speak for yourself.

8. Voice your concerns.

Ask questions. Share your views about your care. Talk to your provider.

9. Report any unplanned harm that you feel happened.

It is your right to report any unplanned harm that you feel occurred as a result of insured healthcare services in Manitoba.

Learn...to be SAFE. Go to Manitoba Institute for Patient Safety websites www.safetoask.ca and www.mbips.ca.

