

# Handi- Transit Information

Handi-Transit is a bus service that **transports** people who are unable to use the regular bus service due to a **disability**. The **disabled** person may be **blind** or be in a wheelchair or need a walker. Handi-Transit might be a car, a mini-van or mini-bus. Drivers will assist passengers.

Handi-transit follows a similar bus route as the regular transit system follows. However the **origin** and the **destination** must be within 500 metres of a bus route.

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As of June 16<sup>th</sup>, 2014 Handi-Transit offers the same **fares** as the regular transit bus service. It includes **reduced rates** for seniors. A monthly pass for seniors is \$42.35 and a ticket is \$1.10.

Only people who have certain disabilities can use the Handi-Transit. In order to use Handi-transit you must:

1. Need a wheelchair or scooter
2. Be unable to walk 175 metres outside
3. Have **20/200 vision** or less in both eyes
4. Have **Alzheimer's disease** or Dementia

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If you wish to use Handi-Transit by you must fill out an application form and send it in. Handi-Transit will contact you by letter within 15 **business days**. You will make an appointment to have your mobility assessed. You will then receive a letter in the mail telling you if you qualified for Handi-Transit or not.

Once you have qualified you can start accessing the services of Handi-Transit. You must book your trip by 11:00 am the day before you plan to leave. You can also book your trip up to one week in advance.

## **Handi-Transit uses a trip priority system to schedule transportation for our customers.**

All trips, regardless of when they are booked, are provided based on the following priorities:  
(Wheelchair users take priority over an ambulatory user when service demand exceeds service availability.)

### **Priority 1:**

- Work – Paid full time employment
- Medical – Dialysis, Chiropractor, Podiatrist, Medical Doctor or Dentist appointment
- Education – Post Secondary- Certificate, Diploma, Degree
- Therapy – Administered / As prescribed by a Medical Professional (medical doctor, occupational therapist, physiotherapist, nurse, chiropractor)
- Transportation Terminal – Airport / Bus depot

### **Priority 2:**

- Essential Shopping – Groceries, prescriptions
- Support Groups
- Self Development Courses

- Personal Business – Bank, Legal Services
- Advance Ticket Events
- Religious Services
- Other Prescribed Therapy / Non-Administered
- Volunteer

### **Priority 3:**

- Recreational Activity – Swimming, Bowling, Park Outing, Bingo, Movie, etc.
- Grooming – Hair care, Manicure/Pedicure, etc.
- Dining Out
- Shopping – Non-Essential
- All other