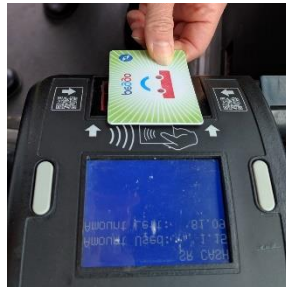


How does a **peggo** card work?

Your **peggo** card "talks" to the farebox. You pay for your bus ride when you tap your **peggo** card on the farebox.



Where do I get a **peggo** card?

- **Peggo** cards can be purchased in person at many different stores like **7-11** and **Shoppers Drug Mart**.
- online Cards purchased online will be mailed, at no cost, within 14 days.
- by calling **311**.
- at Transit Service Stations

How much does a **peggo** card cost?

A **peggo** card can be purchased for \$5.

If your **peggo** card is :

- lost
- stolen
- damaged

You will have to replace your card and the new card will cost \$5.00

Who should have a **peggo** card?

ALL transit riders aged 6 years and older should have their own **peggo** card.

Even if you only occasionally travel by bus you should get a **peggo** card.

Types of Fares

There are two types of fares you can use with your

e-passes - replace paper passes and are valid for an unlimited number of trips during a set number of consecutive days.

e-cash - replaces paper tickets. Load e-cash onto your **peggo** card and when you tap your card an e-cash fare is deducted from your card.

Cash

You'll still be able to pay your fare using cash (no bills or pennies allowed); however, cash fares will be the most expensive fare option

How do I load fares on my card?

Loading fares onto your **peggo** card is easy. You can load fares in three ways:

1. in person at one of our retail sales agents
2. [online](#)
3. on the phone with **311**.

How do I check my card balance?

1. [online](#)
2. by calling 311
3. when you tap your card against the smartcard reader (farebox) when riding the bus.

What are the benefits of registering a **peggo** card?

- Your card balance is 'protected' if your card is lost or stolen
- You can purchase fares and check your card balance from the comfort of your own home by going online to [peggo online](#) or by calling **311**
- a **peggo** card can identify if you are hearing impaired and beep louder
- a **peggo** card can identify if you are visually impaired and the fare box screen will stay on longer
- Your choice of 18 different language settings for your card

Transfers

- If you pay using e-cash a 75-minute transfer is automatically loaded on your **peggo** card so you will no longer require a paper transfer.
- You don't need a transfer if you pay with e-pass.
- You can get a transfer if you pay with cash.

A senior's **peggo** card is green.

